



Nice North America

2GIG GC TOUCH

Firmware Version 1.2

Version displayed on Panel: ROM 1.2.077

Release Date: August 2026

Release Notes

This document details the new features and enhancements for the release of panel Firmware Version 1.2 for the 2GIG GC TOUCH Security Panel.

New Features & Improvements:

- Primary User can select chime options
- Voice annunciation can be selected along with chime options
- Date and Time can manually be set on the panel
- Improvement made to localization screens
- Night Mode can be scheduled with start and end times
- Dark Mode can be scheduled with start and end times or automated to follow Sunset/Sunrise
- Locks can be controlled from Video Doorbell streaming screen
- PAD1 no longer requires “Enter” button after code entry
- Chime added to walk test

Update Process:

- USB firmware update is available on the dealer area of our dealer Portal – www.2GIG.com.
- OTA update over cell radio or Wi-Fi is available from the Alarm.com dealer portal.

If you have further questions or need assistance with the steps involved in updating your firmware, contact 2GIG Customer Support.

If you have any concerns or questions, please contact Nice North America support for assistance.

For technical support in the USA and Canada:

Phone: (760) 438-7000

For Hours of Operation: visit <https://www.niceforyou.com/na/support-center>

For technical support outside of the USA and Canada:

Contact your regional distributor

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